Pluralsight engagement programs template

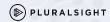
Try one (or more) of these ideas to create a culture of continuous learning and help your workforce keep up with the pace of today's technology.





Engagement programs

Boost learner and leader engagement with upskilling programs.



Encourage learning

As a plan manager and/or admin, we know you have big goals to help your organization close skills gaps, drive innovation, and stay on the cutting edge of tech through upskilling.

We recommend running at least four engagement programs per year to create a culture of continuous learning in your org, but feel free to adjust based on needs, goals, and resources.

Whether you're currently implementing a learning strategy to:

- Drive strategic upskilling initiatives aligned to objectives
- Encourage self-motivated learning
- Build a culture where learning is celebrated and encouraged
- Get your teams certified on a specific topic

... you'll be well on your way to technological transformation with the tactical best practices and inspiration in this guide.





Engagement programs

How to use these slides

Want to increase engagement for your learners? Use one of our engagement programs to boost time spent learning. Continued upskilling isn't an easy task for everyone. **Support your learners** with programs that communicate the relevance *and* fun of learning.

Strategic upskilling

- <u>Channel share by</u> an executive
- <u>Team enablement</u> sessions

Gamification

- Bingo
- Advent calendar
- Skill IQ power hour
- Reskill power hour

Self-guided learning

- Executive-led dedicated learning time
- <u>Learning champions/</u> <u>ambassador program</u>
- <u>Accountability</u> partners

Upskilling as an HR tool

- <u>Tie-in with</u> <u>performance</u> <u>management</u>
- Coaching support
- Peer group team meetings



Strategic upskilling

Tying your learning goals to your team's objectives—or better yet, your organization's objectives—is the most powerful way to drive upskilling. Leadership direction and engagement are core to the following upskilling programs:

- Channel share by an executive
- <u>Team enablement sessions</u>

Channel share by an executive

Goal	To have an executive (CIO, CTO, EO) share the imp team to create urgency	ortance of sp	ecific upskilling topics and timelines with the
Run time	4 weeks	Frequency	Complete this program throughout the year
Effort	Medium		
Description	An executive (VP+) creates a Pluralsight channel, or swith the team. The executive sends out messaging a when creating the channel. If you'll strongly encoura to view content and meet deadlines. See steps on creating the channel.	bout the change learners to	nnel and completion. Note: Consider your audience complete it, be mindful of the hours learners need
Requirements	 Get executive buy-in Choose an exec who will set expectations and Set up a specific channel on Pluralsight and sh Create strategic messaging for executive to sh 	are with entire	e team



Team enablement sessions

Goal	To enable employees to develop their skills with Pluralsight and encourage learners to share the positive impact of upskilling
Run time	Single event Frequency Repeat this program when you've a surplus of new learners or want to improve use. You can also include it in new-hire onboarding.
Effort	Medium
Description	This program has learners running 30- to 60-minute virtual sessions to support team member development with Pluralsight. When running these sessions, you should cover: • How to log in and use the platform • How often employees should use Pluralsight • Clear expectations for admins on what "good" usage looks like, e.g., regular Skill IQ use, blocked time in their calendar • Champions who can share the impact Pluralsight has had on their work • How to encourage employees to use the platform weekly Use this emailtemplate to kick off your team enablement sessions.
Requirements	 Identify employee participants Set up and run virtual and/or in-person sessions for team members Feel comfortable sharing the importance of skill development and answer any questions





The most fun way to engage your team is to set up a few friendly competitions. Turn our platform into even more of a challenge by setting goals—and maybe throw in prizes to amp up the excitement. Here are a few ways to gamify learning:

- <u>Bingo</u>
 - General bingo template
 - Cybersecurity template
 - o <u>Cloud template</u>
 - Software development template
 - Blank copy to create your own
- Advent calendar
- Skill IQ power hour
- Reskill power hour

Bingo program

Goal	To gamify learning	and create a fi	iendly competition among colleagues
Run time	4 weeks	Frequency	Use multiple times per year, though you're likely to receive more participation when run once per year.
Effort	Medium to high		
Description	screenshot their res	ults or badge a	raight line on a 3 x 3 grid for a bingo. Once learners complete an activity, they not paste it into their bingo card. Learners who complete a bingo will qualify to win a learners a number of points so they can also compete for highest total points.
Requirements	 Identify learner 	er participants [°] bingo cards and	program and share the rules





Skill IQ 5x Take a SKill IQ and follow a Learn five days back to back to Take five Skill IQs to unlock recommended learning path unlock this badge this badge 2 points 5 points 10 points Weekly goal 1x Skill IQ retake 1x Set and reach your weekly Complete five hours of Reassess your skills over time to view time goal once to content to unlock this badge see how they're evolving unlock this badge 8 points 3 points 4 points **Hands-on learner Knowledge seeker** Week to week 1x Learn in back-to-back weeks to Complete a hands-on lab Complete two hours of unlock this badge (labs as part of a video content to unlock this badge course are also eligible) 4 points 4 points 5 points



Security fundamentals Complete this Skill IO 7 points	Cybersecurity executive briefing Complete this exec briefing 4 points	Security awareness 2024 Complete this skill assessment 3 points
Security champion for data analyst Complete this path 6 points	OT security Complete this <u>skill</u> assessment 4 points	Information and cybersecurity literacy Complete this path 8 points
Incident responder Complete this <u>channel</u> 3 points	Penetration and vulnerability tester Complete this channel 2 points	Security champion for developers Complete this path 8 points



Stellar explorer	Skill IQ x2	Skill improvement
Complete the <u>Cloud</u> <u>Computing Fundamentals Skill</u> <u>IO</u> and follow a recommended learning path 2 points	Complete the <u>Introduction</u> <u>to Azure</u> course 4 points	Move up one level from your current proficiency level in any Skill IQ 3 points
Hands-on learner	Weekly goal 1x	Prime time
Spend at least 30 minutes in a cloud lab 6 points	Set and reach your weekly view-time goal once to unlock this badge 4 points	Complete the <u>AWS Cloud</u> <u>Security path</u> to unlock this badge 8 points
Skill IQ retake 1x	Test time	View enablement session/recording
Reassess your skills over time to see how they're evolving	Take at least one cloud-related practice exam	Watch the <u>Creating a Culture</u> <u>of Cloud Innovation</u> conference
3 points	5 points	
		3 points



Stellar explorer

Take a <u>Kubernetes</u> or <u>Docker</u> Skill IQ and follow recommended learning path

2 points

Skill IQ x2

Take two <u>Skill IQs on any</u> programming language to unlock this badge

4 points

Hands-on learner

Complete a <u>developer</u> hands-on lab

5 points

Practice pro

Spend time in a <u>developer</u> <u>project</u> and practice your skills

3 points

Weekly goal 1x

Set and reach your weekly view-time goal once to unlock this badge

4 points

Prime time

Complete five hours of any software development content to unlock this badge

8 points

Skill IQ retake 1x

Reassess your skills over time to see how they're evolving

3 points

Show time

Complete 30 minutes of the <u>API developer path</u> to unlock this badge

2 points

Security sentinel

Complete a <u>secure coding</u> <u>course</u> specific to your programming language

6 points



Title	Title	Title
Activity	Activity	Activity
# points	# points	# points
Title	Title	Title
Activity	Activity	Activity
# points	# points	# points
Title	Title	Title
Activity	Activity	Activity
	# points	# points
# points	# points	π politics
# points	# politis	# points

Advent calendar

Goal	To gamify learning	and create a fo	un way for teammates to explore Al
Run time	4 weeks	Frequency	Run during the holiday season
Effort	Medium		
Description			nake sure your teammates are up-to-date on all things Al. Share the following ght's Al offerings during the holiday season.
Requirements	channel to sha ldentify partice Create a chan Keep track of Partice	are information lipants nel for engager who's complete ticipants share o preadsheet.	program (share the calendar, track the dates/courses to be completed, create a via Slack/Microsoft Teams) ment and to remind teammates which course to complete each day ed the most courses course completion screenshots in channel; program manager tracks completions on or learners who complete all courses



Advent calendar



Click here to download the advent calendar

Al course advent calendar: Course list

Day 1: What Is Artificial Intelligence

Day 2: Chat GPT and Generative AI: The Big Picture

Day 3: Artificial Intelligence Essentials: Responsible Al

Day 4: Getting Started with Artificial Intelligence for Business

Day 5: Al and Office

Day 6: Introduction to Microsoft Copilot

Day 7: Exploring Generative AI Models & Architecture

Day 8: Artificial intelligence Essentials: Smart Assistant

Day 9: Navigating Generative Al Hurdles: Prototyping, Evaluation, & Ethics

Day 10: Using Generative AI to Troubleshoot Microsoft Windows

Day 11: Generative AI Techniques for Cyber Defense

Day 12: OpenAI: Prompt Engineering Best Practices

Day 13: Reinforcement Learning from Human Feedback (RLHF)

Day 14: How to Design and Delight for 8 Billion Humans

Day 15: The OpenAl API

Day 16: The IT Ops Sessions: Using OpenAl for Service Desk Automation

Day 17: ChatGPT Enterprise: Advanced Data Analysis

Day 18: ChatGPT Enterprise: Advanced Features

Day 19: Using Generative AI to Troubleshoot Microsoft Windows

Day 20: Prompt Engineering for Improved Performance

Day 21: Using Generative AI to Troubleshoot Linux

Day 22: ChatGPT Plugins for IT Professionals

Day 23: Practical Application of LLMs

Day 25. Plactical Application of LEMS

Day 24: The Data Sessions: ChatGPT Roundtable Discussion with Pluralsight Experts

Skill IQ power hour

Goal	To assess your team's or organization's skill proficiency in ar	n engaging wa	у
Run time	2 – 6 weeks for initial session (includes 1 – 2 Skill IQ Power Hours plus dedicated learning time)	Frequency	Run 1 – 2 reassessment sessions after learning is complete
Effort	Medium		
Description	An executive (VP+) invites their team(s) to a Power Hour—a targ time to taking a few Skill IQs and other targeted skill developm share progress in real time in a supporting collaboration chann also happen in real time in the channel. The exec kicks off Pow wraps it up with a quick recap call.	ent efforts as a el (e.g., Slack, I	ppropriate. Learners <i>and</i> management Microsoft Teams). Prizes and recognition
Requirements	 Choose an exec to set expectations, run the intro meeting their results Define skill areas to assess Have the program lead set up timing, prizes, and other lo Set up a collaboration channel Send an email inviting team members to participate in the Use this <u>email template</u> to invite team members to your Skill IQ	gistics ne Skill IQ Powe	



Reskill power hour

Goal	To reassess your tea	am's or organiz	ation's skill proficiency in an engaging way
Run time	4 – 6 weeks	Frequency	Complete 1 – 2 times after initial Skill IQ Power Hour
Effort	Medium		
Description			mat as a Skill IQ Power Hour (30 – 60 minutes) and done with the same group. The er developing the recommended skills and shares their improvement.
Requirements	their results Define skill areHave the progSet up a collab	eas to reassess ram lead set up poration channe	tions, introduce the plan, ensure team members make this a priority, and share timing, prizes, and other logistics lembers to participate in the Reskill Power Hour



Self-guided learning

Create a culture that supports skill development and encourages team members to take control of their learning. Here are a few options to encourage self-guided learning:

- Executive-led dedicated learning time
- <u>Learning champions/ambassador program</u>
- Accountability partners

Executive-led dedicated learning time

Goal	To use executive communication to (re)focus employees on dedicated learning time to reach objectives. You can aim to have all employees focus on a specific learning objective or foster a cultural shift that continuous learning is a must-have, not a nice-to-have.
Run time	4 – 6 weeks Frequency Complete this program throughout the year
Effort	High
Description	Executives announce a dedicated time for learning (i.e., one hour every Friday). The company announces the initiative publicly with a press release and/or social media posts and messaging cascades internally throughout the org. When it's the dedicated time, execs share publicly about their learning and encourage employees at all levels to do the same The company communicates the increase in learning time internally and externally.
Requirements	 Get executive buy-in and choose someone to announce program publicly (ideally the CEO; could also be CIO, CTO, or VP level) Determine what days/times dedicated learning should take place; work sprints could include learning time Send out external communication about the organization's initiatives Cascade the messaging and expectations internally Encourage leadership to participate and publicly share their progress Have program lead drive communication and reporting



Learning champions/ambassador program

Goal	To have employees lead the way in learning by establishing champions within teams who can upskilling helps them, answer ongoing questions, and support L&D and leadership. The champ way when it comes to all things related to upskilling and Pluralsight.	
Run time	4 – 6 weeks Frequency Complete this program throughout the year	
Effort	Low	
Description	Champions are identified based on team, usage of Pluralsight, etc., and gathered to participate as a They're encouraged to help their groups recognize success with Pluralsight. You can bring them to	gether periodically
	to share new messaging and discuss what's working in their groups. Ambassadors may also work to leadership to define skills gaps and how best to address them. Ambassadors may receive a reward incentive for their work, such as coffee with an executive.	



Accountability partners

Goal	To encourage regular learning on your team and discuss applicability of learned skills in the workspace. This is also an opportunity for employees to hold each other accountable in their learning.
Run time	4 – 6 weeks Frequency Complete this program throughout the year
Effort	Low
	Studies show that people tend to stick to a new habit if they have someone they're accountable to. By encouraging
Description	employees to pair up, they can discuss their plans for skill development, help each other achieve their goals, and discuss how to apply tech skills in their work environment—a move that makes the learning stick.



Upskilling as an HR tool

Stand out as an organization with an established culture focused on continuous career development and engaged learning. Try some of these programs to use upskilling as an HR tool:

- <u>Tie-in with performance management</u>
- <u>Coaching support</u>
- Peer group team meetings

Tie-in with performance management

Goal	To use Pluralsight as part of your performance management. Skill IQ and regular skill development should be a core pillar of performance management.				
Run time	N/A	Frequency	Run quarterly or at the six-month or yearly mark		
Effort	High				
Description	This program includes messaging about how to use Pluralsight as part of development resources with performance management. Messaging can include manager support for development conversations with teams. It can also include messaging to learners about how to share their Pluralsight progress when speaking with managers and prepare a learning plan to support their goals.				
Requirements	 Choose an executive to set the expectation with teams about development conversations Enable managers to track their team's skill levels Create messaging to share with managers and learners Help managers and learners pull data from Pluralsight to use in their performance review 				



Coaching support

Goal	To establish a growth mindset among leaders and learners by adding messaging to current materials that highlights Pluralsight and its features				
Run time	N/A	Frequency	Complete this program throughout the year		
Effort	Medium				
Description	This program adds messaging about Pluralsight into existing coaching materials. For example, if your organization has growth mindset coaching materials, you can share messaging with managers on how to speak about Skill IQ in the context of a growth mindset-focused coaching process. Use this example messaging in your materials.				
Requirements	 Use existing coaching materials at your org (if unavailable, see tie-in with performance management program) Determine ways you can add Pluralsight messaging to coaching materials Assign someone to revamp materials 				



Peer group team meetings

Goal	To have your team collaborate with peers on what they're learning and encourage learning for all					
Run time	4 – 6 weeks	Frequency	Complete this program throughout the year			
Effort	Low					
Description	 Encourage teams to add one of these agenda items to meetings to foster development in peer groups (rotate choices): Share a Skill IQ Share a learning tip Share application of a skill Choose a lightning round option: What are you learning this week? What are you planning to learn next week? How will you apply what you're learning? 					
Requirements	 Provide messaging to managers and teams and send periodic reminders Add this program to existing meeting agendas; return to it on a consistent basis Encourage active participation from team members 					



Appendix



Team enablement email template

Subject: [Company] Learner Day: Discover the power of Pluralsight Skills

Hello!

You're invited to [Company] Learner Day on [Date], a day dedicated to exploring Pluralsight Skills and uncovering the opportunities Skills provides for continuous learning and skill advancement.

Here are the key focus areas for Learner Day:

- Overview of Skills: Dive into the technology skills platform that equips you with hands-on tools, skill assessments, and curated learning paths tailored to your goals
- Value of Skills: Discover the value of Pluralsight Skills for your learning journey
- Search and filter: Master the search and filter functions to pinpoint relevant content effectively
- Skill IQ: Gauge your proficiency in specific technologies, identify areas of strength and improvement, and receive personalized learning recommendations aligned with your current knowledge level

We'll guide you through these features (and more) and offer insights on how to leverage the platform to build stronger tech skills and maintain a competitive edge. Ensure you have access to the platform to prep for Learning Day and maximize upcoming learning initiatives.

Get ready to get skilled! See you on [Company] Learner Day on [Date].

Regards,



Skill IQ power hour email template (1/2)

Subject: Join the Pluralsight Skill IQ Power Hour. Unlock your learning potential.

Dear [Team/Colleagues],

Get ready to level up your skills.

You're invited to join us for the Pluralsight **Skill IQ Power Hour**, a dedicated session that highlights the benefits of Skill IQ. This interactive session will provide you with valuable insights as you take Skill IQ assessments and unlock your learning potential.

During this session, we'll come together as a team for a skill-building adventure. Here's what you can expect:

- Understand the benefits of Skill IQ
 - Assess and validate your skills
 - o Identify knowledge gaps
 - o Take a personalized learning journey
 - Boost confidence and credibility
 - o Track progress and set goals
- Uncover personalized learning journeys: Skill IQ will help you chart a path for continuous improvement tailored to your skill level and career goals and guide you towards reaching new milestones.
- **Discover the power of dedicated learning time:** You'll set aside dedicated time to take Skill IQ assessments. It's an opportunity to challenge yourself, discover your strengths, and identify areas for growth.



Skill IQ power hour email template (2/2)

To participate, make sure you have a Pluralsight license and join the Slack #[insert slack channel] channel for announcements and opportunities to win prizes.

Don't miss this chance to take your tech skills to the next level and unlock your full potential with Skill IQ. Mark your calendar now.

Date: [Session Date] **Time:** [Session Time]

Location: [Virtual Meeting Link]

If you have any questions or need further information, feel free to reach out.

See you at our Skill IQ Power Hour!

Regards,

[Your Name] [Your Position/Role] [Your Contact Information]





PLURALSIGHT