

# ACG Migration: Learner Email Template

Sample email template to help with your communicate your migration date, details, and resources to your internal teams. Please edit and customize as you see fit!

Hi team,

We're excited to share some updates on the A Cloud Guru and Pluralsight integration! As many of you know, A Cloud Guru was acquired by Pluralsight and our organization will soon be migrating over to a new experience on Pluralsight. Here are a few important updates we want you to be aware of:

- We will be migrating from A Cloud Guru to Pluralsight on **[insert migration date]**.
- We're transitioning to a brand new, all-inclusive package called [Everything](#), which combines both Pluralsight and A Cloud Guru content and features into a single learning experience. We'll continue to enjoy our favorite hands-on experiences and content, but also gain access to new features like skills assessments, advanced analytics, and even an AI assistant tool!
- There will be **no downtime** during migration. The duration of migration will be 4 hours and this is when the majority of your historical ACG data will be transferred over.
  - Historical certification, cloud server, sandbox, and quiz progress will be available within one day of migration.
  - Course and lab progress will be available within one week of migration.
- There will be no changes to your login credentials. You may continue to login through: <http://learn.acloud.guru/login>
  - Until all ACG customers are migrated, there will be a dual login screen experience so we recommend that you bookmark the above URL and use that moving forward.
- **Important note:** If you have any in-progress ACG courses that are not completed prior to our migration date, you'll have 60 days after migration to complete them; otherwise you will lose your course progress and need to restart that course on Pluralsight. We encourage you to wrap up any in-progress courses that you can. Any outstanding courses will be found under "In Progress" on the Pluralsight home page and you'll be redirected to the ACG platform to complete those courses.

There are some great resources available to learn about Pluralsight and what you can expect in the new experience. We highly recommend that you take some time to review the following:

- Watch the [ACG vs. Pluralsight: Learner Experience](#)
- Visit the [ACG Migration Hub](#)
- Check out these [demo videos](#) of some of Pluralsight's most popular features

This is going to be an exciting transition for all of us – more content, more features, and more opportunities to expand your tech skills! If you have any questions about the migration, feel free to reach out to **[insert contact]** or visit the [Pluralsight Help Center](#).