How should I configure my firewall and mail servers so my company can use Pluralsight Skills?

You'll find steps below on configuring your company's firewall and mail servers, to ensure your users can access Pluralsight Skills.

In this article
- Email
- Web
- Video content
- Hands-on learning
- Flow

Email

Please make certain you configure the following hosts as trusted senders on your email server and firewall so that mail from Pluralsight isn't rejected.

- @pluralsight.com
- @tmail.pluralsight.com
- Mandrill, IP address 198.2.134.48
- Sparkpost, IP addresses 192.174.86.231 and 192.174.86.230, @appmail.pluralsight.com

Please make sure admin@pluralsight.com and @appmail.pluralsight.com are not routed to spam. If you don't do this, your users may not receive their business subscription invitations and password reset emails.

If your organization elects into customer marketing communications, typically around adoption and engagement, please whitelist and configure this host as a trusted sender on your email server and firewall:

- Marketo, @create.pluralsight.com, IP address 192.28.147.19

This is optional and only necessary for organizations that are working with Pluralsight and using customer marketing communications.

Web

Be sure to whitelist the following hosts in your firewall for outbound TCP connections over ports 80 and 443 (for HTTP and HTTPS, respectively):

- *.pluralsight.com
- *.typekit.com

For Pluralsight Skills interactive courses, please also allow WSS traffic over port 443.

Pluralsight Skills uses Cloudflare, CacheFly, Edgecast, and AWS.
- To view all Cloudflare IP addresses, please see this Cloudflare list (https://www.cloudflare.com/ips/).
- To view CacheFly IPs, see this Cachefly list (https://cachefly.cachefly.net/ips/cdn.txt).
- To view Edgecast IPs, see this Edgecast list (https://support.globaldots.com/hc/en-us/articles/115004003849-Edgecast-IP-addresses).
- To view our Amazon AWS IP addresses (US-West-2 and Cloudfront), please see this AWS list (https://ip-ranges.amazonaws.com/ip-ranges.json).

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Video content

If you're experiencing issues with video content, check out our video checkup tool (https://app.pluralsight.com/video/test/), as well as this article on video troubleshooting steps (https://help.pluralsight.com/help/my-video-wont-play-what-do-i-do).

To verify that a local firewall is not blocking access to our video servers, please try downloading this 40MB video file directly from our content delivery network here (https://app.pluralsight.com/video/test/testurl). If your firewall is rejecting our videos, you'll likely see 403 Forbidden. This may include a message explaining why your firewall blocked your request.

If you still are having issues with our content, especially playing videos, please reach out to your IT Ops team to make sure the subdomains below are allowed through your network firewall and any security appliance.

<table>
<thead>
<tr>
<th>Subdomains</th>
<th>Content delivery network</th>
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<tbody>
<tr>
<td>vid.pluralsight.com</td>
<td>Edgecast</td>
</tr>
<tr>
<td>vid5.pluralsight.com</td>
<td>CacheFly</td>
</tr>
<tr>
<td>vid20.pluralsight.com</td>
<td>Edgecast</td>
</tr>
<tr>
<td>vid21.pluralsight.com</td>
<td>Edgecast</td>
</tr>
<tr>
<td>vid30.pluralsight.com</td>
<td>Cloudflare</td>
</tr>
</tbody>
</table>

Video course exercise files

To allow your users to download and use exercise files associated with video courses, please add the following domain:

- ip-video-course-exercise-files-us-west-2.s3.us-west-2.amazonaws.com

Discussion boards

To view and use discussion boards on video courses and projects, please whitelist Disqus.com.

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Hands-on

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require local access to your command line and an IDE, and network access to the following:

- **Maven:**
  - https://www.npmjs.com
- **NPM:**
  - https://api.nuget.org/v3/index.json

In addition, projects requires access to github.com, and the ability to clone a repository and install required software locally.

<table>
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<th>Labs and Sandboxes</th>
<th>Interactive Courses</th>
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<tr>
<td>- next.tech, *.next.tech</td>
<td>- allow WSS traffic over port 443.</td>
</tr>
<tr>
<td>- *.nt.run</td>
<td></td>
</tr>
<tr>
<td>- *.pndsn.com</td>
<td></td>
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**Recommended:**
- api.ipify.org

**Optional:**
- *.nt.dev

For **AWS** labs, please allow this list of IP addresses (https://ip-ranges.amazonaws.com/ip-ranges.json).

For **Microsoft Azure** labs, please also allow this list of URLs (https://docs.microsoft.com/en-us/azure/azure-portal/azure-portal-safelist-urls?tabs=public-cloud) and prod.pluralsightlabs.com.


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**Flow**

For Pluralsight Flow access: if you’re using Flow with an internal server or behind a firewall, please whitelist Flow’s static IP addresses (https://help.pluralsight.com/help/using-flow-with-an-internal-server-or-behind-a-firewall).

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If you need help, please email support@pluralsight.com for 24/7 assistance.