



Firewall and mail server configuration for Skills and ACG

Tags: [Skills](#) [ACG](#)

Follow these steps to configure your company's firewall and mail servers to ensure your users can access Pluralsight Skills and ACG.

In this article

[Email](#)

[Web](#)

[Video content](#)

[Hands-on learning](#)

[ACG](#)

[Flow](#)

Email

Please make certain you configure the following hosts as trusted senders on your email server and firewall so that mail from Pluralsight isn't rejected:

- [@pluralsight.com](#)
- [@tmail.pluralsight.com](#)
- Sparkpost, IP addresses [192.174.86.231](#) and [192.174.86.230](#), [@appmail.pluralsight.com](#)

Please make sure [admin@pluralsight.com](#) and [@appmail.pluralsight.com](#) are not routed to spam. If you don't do this, your users may not receive their team plan invites and password reset emails.

If your organization elects into customer marketing communications—typically around adoption and engagement—please allowlist and configure this host as a trusted sender on your email server and firewall:

- [Marketo](#), [@create.pluralsight.com](#), IP address [192.28.147.19](#)

This is optional and only necessary for organizations that are working with Pluralsight and using customer marketing communications.

[back to top](#)

Web

Be sure to allowlist the following hosts in your firewall for outbound TCP connections over ports 80 and 443 (for HTTP and HTTPS, respectively):

- *.pluralsight.com
- *.typekit.com

For Skills interactive courses, please also allow WSS traffic over port 443.

Skills uses Cloudflare, Cachefly, Edgecast, and AWS.

- To view all Cloudflare IP addresses, please see [this Cloudflare list \(external site, opens in new tab\)](#) .
- To view Cachefly IPs, please see [this Cachefly list \(external site, opens in new tab\)](#) .
- To view Edgecast IPs, please see [this Edgecast list \(external site, opens in new tab\)](#) .
- To view our Amazon AWS IP addresses (US-West-2 and Cloudfront), please see [this AWS list \(external site, opens in new tab\)](#).

[back to top](#)

Video content

If you experience issues with video content, check out our [video checkup tool \(opens in new tab\)](#) , as well as this article on [video troubleshooting steps](#).

To verify that a local firewall is not blocking access to our video servers, please try downloading this 40MB video file directly from our [content delivery network \(opens in new tab\)](#) . If your firewall is rejecting our videos, you'll likely see **403 Forbidden**. This may include a message explaining why your firewall blocked your request.

If you still have issues accessing our content, especially playing videos, please reach out to your IT Ops team to make sure the subdomains below are allowed through your network firewall and any security appliance.

Subdomains	Content delivery network
vid.pluralsight.com	Edgecast
vid5.pluralsight.com	Cachefly
vid20.pluralsight.com	Edgecast
vid21.pluralsight.com	Edgecast
vid30.pluralsight.com	Cloudflare

Video course exercise files

To allow your users to download and use exercise files associated with video courses, please add the following domain:

- ip-video-course-exercise-files-us-west-2.s3.us-west-2.amazonaws.com

Discussion boards

To view and use discussion boards on video courses and projects, please allowlist Disqus.com.

[back to top](#)

Hands-on learning

Required for general [labs](#) and :

- [*.pluralsight.run](#)
- [*.pndsn.com](#)

For **AWS** labs, please also allow Amazon's [list of IP addresses \(external site, opens in new tab\)](#) .

For **Microsoft Azure** labs, please also allow Microsoft's [list of URLs \(external site, opens in new tab\)](#) .

For [in-course Qwiklabs](#), and [Google Cloud self-paced labs](#), please also allow [*.qwiklabs.com](#) and allow access to Google's [list of ports \(external site, opens in new tab\)](#) .

[back to top](#)

ACG

Email

Please make certain you configure the following hosts as trusted senders on your email server and firewall so that mail from ACG isn't rejected:

- [support@acloud.guru](#)
- [support@teams.acloud.guru](#)
- IP addresses [168.245.92.148](#), [192.28.158.170](#), and [192.28.185.172](#)

Web

Please allow [*.acloud.guru](#) in your firewall.

Video content

If you are experiencing issues with ACG video content, check out our [Video issues](#) article.

Hands-on learning

- **AWS and Google Cloud Platform labs:** There is not a fixed list of IP addresses. Each lab is assigned an account Id with a unique IP address each time it's started.
- **Microsoft Azure labs:** The main IP address is [Realhandsonlabs.com](#). Please also allow Azure's [list of URLs \(external site, opens in new tab\)](#).

- **Cloud playground:** If you're using the ACG public IP address, only certain ports are open to external traffic on cloud servers. See [Cloud playground FAQ](#) for the current port allowlist.

For more information on ACG servers, check out [Cloud servers: getting started](#).

[back to top](#)

Flow

Learn about [using Pluralsight Flow](#) with an internal server or behind a firewall.

If you need help, please contact [Pluralsight Support](#).