



Errors when trying to access Pluralsight

Tags: **Skills**

Your Pluralsight subscription is for your personal use only. However, you can log in from any Internet-connected device without logging out from other devices.

If you're experiencing general issues with your Pluralsight account, try these troubleshooting actions:

- Refresh the page.
- Log out of your Pluralsight account, then log back in.
- Clear your browser's cookies.

For common errors related to logging in to Pluralsight Skills, refer to the error messages and corresponding solutions below:

403: Forbidden: access is denied

You are receiving this error because your account triggered a high volume of activity and was blocked by our security system. Please check your inbox for an email from **admin@pluralsight.com** and take the steps noted in the email.

If you've checked your spam and still haven't seen an email, please contact [Pluralsight Support \(opens email form\)](#) so we can resend it.

Please be aware that sharing your account is a violation of our [terms of use \(opens in new tab\)](#) and can cause your account to be blocked by our security measures for causing high traffic.

If you have a team who would like to subscribe together, we offer [team plans for multiple licenses \(opens in new tab\)](#).

403: Blocked by administrative rules

Please go to [What Is My IP Address \(external site, opens in new tab\)](#) to obtain your public IP address. Then email your public IP address to [Pluralsight Support \(opens email form\)](#).

If you need help, please contact [Pluralsight Support](#).