Managing subscriptions purchased through Apple

If you purchased an individual Pluralsight Skills subscription through Apple, you'll need to manage that subscription through the Settings app on your iOS device, the App Store on your macOS device, or iTunes on your Windows PC.

Here are things you can do directly through Apple:

- Change from monthly to annual billing, or vice versa
- Manage your payment method
- Cancel your subscription

To get the help you need, Apple provides support for managing subscriptions (external site, opens in new tab). You can also access your subscription details from your Pluralsight billing page (opens in new tab).

Common questions

I'm having an issue watching content with the subscription I purchased through Apple. What should I do?

If you purchased a subscription from Apple and you're not seeing any content to view in the app, it may be due to a syncing issue. Sometimes, you need to resync with Apple in order to properly view content.

To resync, follow the steps below:

1. Launch the Pluralsight app on your iOS device and log in.
2. Go to the Settings menu.
3. Tap Restore Purchases.
4. Type in your Apple ID password.
5. You will be redirected to the Pluralsight app settings screen.

After following these steps, you'll be able to view content.
If you need help, please email support@pluralsight.com for 24/7 assistance.