

Before I purchase an individual subscription

How does the free trial for individuals work?

Individuals can sign up for a free trial to try out Pluralsight Skills. You have 10 days or 200 minutes of access to our content, whichever comes first. Visit our [plans and pricing page \(opens in new tab\)](https://www.pluralsight.com/pricing) (<https://www.pluralsight.com/pricing>) to sign up for your free trial.

Important: If you do not cancel your trial within the 10 days, your trial will automatically convert into a paid subscription.

If you reach the 200 minute threshold before 10 days, you will be prompted to renew your subscription. You can upgrade your free trial to a paid subscription on the **Subscription & Billing** tab on your [Account page \(opens in new tab\)](https://app.pluralsight.com/id/subscription) (<https://app.pluralsight.com/id/subscription>).

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What can I access on Pluralsight Skills as a free trial member?

There are two individual trials available: Standard and Premium.

On our Standard trial, you can watch up to 200 minutes of Skills video courses, create channels, earn certificates of completion, take Skill IQ assessments, and take notes.

On the Premium trial, you can watch up to 200 minutes of Skills video courses and take interactive courses and projects. You can prepare for certifications with CyberVista (formerly Kaplan) practice exams. You can create channels, earn certificates of completion, take Skill IQ assessments, and take notes.

Note: Course downloads and offline viewing on desktop and mobile apps are only available to paid subscribers. Once you purchase a subscription, you'll be able to download video courses to watch them offline.

What do I need to do to start an individual trial?

Our system requires an email address, your first and last name, and your country of residence to create your account and free trial. This information is our primary method of communicating with you about your account.

You must also enter your credit card, debit card, or PayPal information to start an individual trial. We'll send you an email reminder one day before your free trial ends and you are billed for your subscription for the first time.

When will I be charged for my subscription?

Your individual trial will convert to a paid subscription on the 11th calendar day from when you signed up. For example, if you started your free trial on May 5th, you will be charged on May 15th. Our subscription system does not bill at midnight—instead, you will be billed at some point during the day.

If you do not want your trial to convert to a paid subscription, be sure to cancel before your trial expiration. You can always see your trial status from the **Subscription & Billing** tab on your [Account page \(opens in new tab\)](https://app.pluralsight.com/id/subscription) (<https://app.pluralsight.com/id/subscription>).

Note: We do not offer refunds for Skills subscriptions.

If you don't cancel your trial subscription, the system will automatically bill you for the monthly or yearly subscription you chose when you started the trial. The date that your trial upgrades to a paid subscription is the date that your subscription will renew each month.

How do I cancel my individual free trial?

1. Click your avatar in the top right corner and click **Account settings**.
2. Click the **Subscription & Billing** tab.
3. Click **Manage plan**.
4. Click **Cancel**.
5. Choose your reason for canceling if desired and click **Submit feedback**, or click **Continue with cancellation**.
6. Click **Confirm cancellation**.

Once your subscription is canceled, you will immediately lose access to our content. You'll still be able to log in to the Pluralsight platform, because your account—which holds your channels, history, and certificates of completion—will remain intact. However, you won't be able to watch courses, and you won't be billed.

Did you cancel earlier, but want to purchase a subscription now?

1. Click your avatar in the top right corner and click **Account settings**.
2. Click the **Subscription & Billing** tab.
3. Click **Subscribe**.

Do you offer student discounts?

We provide hundreds of hours of free content for high school students through our partnership with Code.org. Teachers can share the offering for their students by directing them to the [Code.org redemption page \(opens in new tab\)](https://www.pluralsightone.org/product/education/code-org-redemption-3m) (<https://www.pluralsightone.org/product/education/code-org-redemption-3m>).

K-12 education

High school computer science teachers may access Pluralsight Skills through our Pluralsight One partnership with CSTA. For more information, visit our help center article on the [CSTA+ benefit](https://help.pluralsight.com/help/csta) (<https://help.pluralsight.com/help/csta>).

How can I see Pluralsight's webinars and free monthly courses?

You'll find past webinars on our [Resource center](https://www.pluralsight.com/resource-center/webinars). (<https://www.pluralsight.com/resource-center/webinars>)

We also offer five free courses each month. If you don't already have a subscription, you can [sign up for a free account](https://learn.pluralsight.com/resource/free-course/free-monthly-courses) (<https://learn.pluralsight.com/resource/free-course/free-monthly-courses>) to access these free courses. Learn what else you can do with a [free Skills account](https://help.pluralsight.com/help/free-skills-access) (<https://help.pluralsight.com/help/free-skills-access>).

How does the Pluralsight Skills referral program work?

What is the Pluralsight Skills referral program?

If you have or used to have an individual subscription to Pluralsight Skills, you can refer others to sign up for a subscription using your referral link. Refer others to sign up for Standard or Premium subscriptions and get rewarded for it. Trials are not considered new users for the referral program.

For more information on our referral program, please see [the terms and conditions](https://www.pluralsight.com/terms/referral-program-terms) (<https://www.pluralsight.com/terms/referral-program-terms>).

What are the benefits of using the Pluralsight Skills referral program?

If you refer someone new to Skills - You'll receive a \$20 USD Gift Card via email if the referred individual signs up for an individual subscription using your referral link. You can have any number of people use your referral link, but you may only receive up to 12 gift cards from successful referrals.

Important: If the new customer you refer chooses a monthly subscription, the gift card reward will be sent to you after the new customer has paid for **two continuous months** of a Skills monthly subscription.

If you use a referral link sent to you - You'll receive a one-time, 50% discount if you choose a monthly subscription or 15% discount if you chose an annual subscription. This discount only applies to the first subscription term, meaning the first month if you purchase a monthly subscription or first year if you purchase an annual subscription.

Steps to refer someone

1. Log in to Pluralsight and go to [your referral page \(https://www.pluralsight.com/customer/refer-a-friend\)](https://www.pluralsight.com/customer/refer-a-friend). You can also access your referral page from [your profile \(http://app.pluralsight.com/profile\)](http://app.pluralsight.com/profile).
2. Fill out the form at the top including your name and email address.
3. Click **Continue**.
4. Click **Get my referral link**.
5. Your personalized referral URL is available.
6. Share your URL by email, Twitter, or Facebook.

Steps to use a referral link

1. Click the referral link sent to you.
2. Click **Buy now** on an eligible subscription.
3. The referral discount shows in your order summary.
4. Finalize your purchase.

How do I gift a subscription?

With [Gift of Pluralsight \(https://www.pluralsight.com/gift-of-pluralsight\)](https://www.pluralsight.com/gift-of-pluralsight), you can gift subscriptions to your friends, family, or anyone who is looking to skill up.

What subscriptions can I gift?

You can gift one-month, three-month, one-year Standard, or one-year Premium Pluralsight Skills subscriptions. There is no option to gift business Skills subscriptions.

This is a one-time purchase; a gifted subscription will not auto-renew on your credit card.

Important: Gift of Pluralsight purchases **cannot** be refunded.

How do I gift a subscription?

- Visit the [Gift of Pluralsight page \(https://www.pluralsight.com/gift-of-pluralsight\)](https://www.pluralsight.com/gift-of-pluralsight) to choose a gift subscription.
- Select whether you'd like your gift delivered to your recipient by email, or if you'd rather have a PDF delivered to you to give them in person.
- Finish entering your personal and payment information before reviewing and confirming your order.
- After your purchase, you'll receive an emailed receipt.

How do I redeem a subscription I've been gifted?

Visit the [Gift of Pluralsight redemption page \(https://www.pluralsight.com/redeem-gift\)](https://www.pluralsight.com/redeem-gift), then enter your offer code and other personal information to redeem your gift.

Note: If you currently have a Skills subscription, please wait for it to expire before redeeming your gift.

When does my gift expire?

Your recipient has one year from the date the gift was purchased to redeem their gift.

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If you need help, please email [Support \(opens email form\) \(\)](#) for 24/7 assistance.