Rally setup

This guide details how to connect your CA Agile Central account, also known as a Rally account, to Flow. Rally integrations work with the Work Log report to simultaneously display commit, PR, and Rally ticket data.

Who can use this?

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**Important:** Use a service account to create this integration. Learn more about [creating a service account](#).

How do I connect with Rally?

1. Click **Settings** in Flow’s top navigation bar.

2. In the left navigation under **Integrations**, click **Integrations**.

3. Click **Add Integration** in the top right corner of the integrations page.

4. On the following page select **CA Agile Central** from the Integration Provider list.

5. Choose how you want Flow to connect to Rally. You can connect using a username and password or using an access token.

   - **Username/Password** - Input your Rally credentials and click **Test connection**. If the connection is successful, a success message appears. If the connection is not successful, verify your Client ID, Client Secret, Base URL, and the callback URL you provided when creating the OAuth application in GitLab.

   - **Access Token** - On the **Access Token** tab input your access token and click **Test connection**. For more information on where to create an access token in Rally, see CA Technologies’ support document, [How to create an API key (external site, opens in new tab)](#). If the connection is successful, a success message appears. If you receive an **Invalid credentials** error message, verify your access token and try again.

6. Click **Next**.

7. Ensure the ticket service is toggled on and click **Next**.
8. Name your integration to identify the account you connected with. Click **Create**.

9. You have successfully created a new CA Agile Central integration.

10. Begin importing the projects you want to track in your reports by toggling the **Import** button to **on** for each project in the **Tickets** tab of your integration. By default all projects are set to import **off**.

In addition to importing your projects here, you can:

- **Auto import all projects** auto imports all projects and continues to import new projects.

- **Pause all imports** keeps new data from being imported. It does not remove existing data. To pause all imports, toggle the Auto-import all projects **off**.

- **Refresh all projects** refreshes all ticket projects and discovers any new projects not already displayed in your Project list.

- **Enable or disable ticket services** removes all data associated with the integration. To disable ticket services, toggle ticket services to **off** in the Services tab. To enable ticket services, toggle ticket services to **on**.

To manage your imported Rally projects:

1. Click **Settings** in the top navigation of Flow.

2. Click **Ticket projects** under **Integrations**.
To learn more about managing your projects, see Managing ticket projects. To learn more about managing your new Integration settings, see Manage integrations.

If you need help, please contact Pluralsight Support.