



## Ticket comments API

Tags: **Flow**

A ticket comment is a comment made by a user related to a specific ticket.

Who can use this?

Core

Plus



## Supported request

Get a list of ticket comments:

```
https://flow.pluralsight.com/v3/customer/core/ticket_comments/
```

## Fields

Name	Type	Description
id	double	Unique identifier for a ticket comment.
user_alias_id	double	Unique identifier assigned to a user alias.
user_alias_id_in	double	Multiple user_alias_ids in comma separated list.
ticket_id	double	Unique identifier for a ticket.
body	string	Ticket comment.
word_count	double	Total number of words in comment.
comment_robustness	string	How robust the comment is, indicated robust, regular, trivial.
created_at	string	Date and time a ticket comment was created.
updated_at	string	Date and time a ticket comment was updated.

## Example response

```
1 - {
2   "count": 19532,
3   "next": "https://app.gitprime.com/v3/customer/core/ticket_comments/?limit=100&offset=100",
4   "previous": null,
5   "results": [
6     {
7       "id": 20937992,
8       "body": "Working to Selected For Development",
9       "user_alias_id": "10721693",
10      "ticket_id": 10721693,
11      "word_count": 19,
12      "comment_robustness": "robust",
13      "created_at": "2018-07-21T10:40:07.539000",
14      "updated_at": "2018-07-21T10:40:07.539000"
15    },
16    {
17      "id": 20937991,
18      "body": "Working to Selected For Development",
19      "user_alias_id": "10721692",
20      "ticket_id": 10721692,
21      "word_count": 21,
22      "comment_robustness": "robust",
23      "created_at": "2018-07-23T06:04:07.540000",
24      "updated_at": "2018-07-23T06:04:07.540000"
25    },
26    {
27      "id": 20937990,
28      "body": "Working to Selected For Development",
29      "user_alias_id": "10721691",
30      "ticket_id": 10721691,
31      "word_count": 19,
32      "comment_robustness": "robust",
33      "created_at": "2018-07-24T20:53:07.538000",
34      "updated_at": "2018-07-24T20:53:07.538000"
35    }
36  ],
37 }
```

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If you need help, please email [support@pluralsight.com](mailto:support@pluralsight.com) for 24/7 assistance.