



Tickets API

Tags: **Flow**

A ticket is a specific issue filed by a user within an integrated issue-tracking software application.

Who can use this?

Core

Plus



Supported request

Get a list of tickets: <https://flow.pluralsights.com/v3/customer/core/tickets/>

Fields

Name	Type	Description
id	double	Unique identifier for the ticket.
title	string	Title of the ticket.
body	string	The ticket details.
number	string	The ticket number.
state	string	The state of the ticket: N/A, Defined, InProgress, Completed, or Accepted.
vendor	string	Name of the issue-tracking software.
url	string	URL of the ticket.
closed_at	string	Date and time the ticket was closed.
closed_by_id	double	Unique identifier for the user who closed the ticket.
created_by_id	double	Unique identifier for the user who created the ticket.
project_id	double	Unique identifier for a project.
type	string	Ticket type.
parent_number	string	Number of parent ticket.
comment_count	string	Total number of comments.
created_at	string	Date and time the ticket was created.
updated_at	string	Date and time the ticket was updated.

