



Updating your license

Tags: **Flow on-prem**

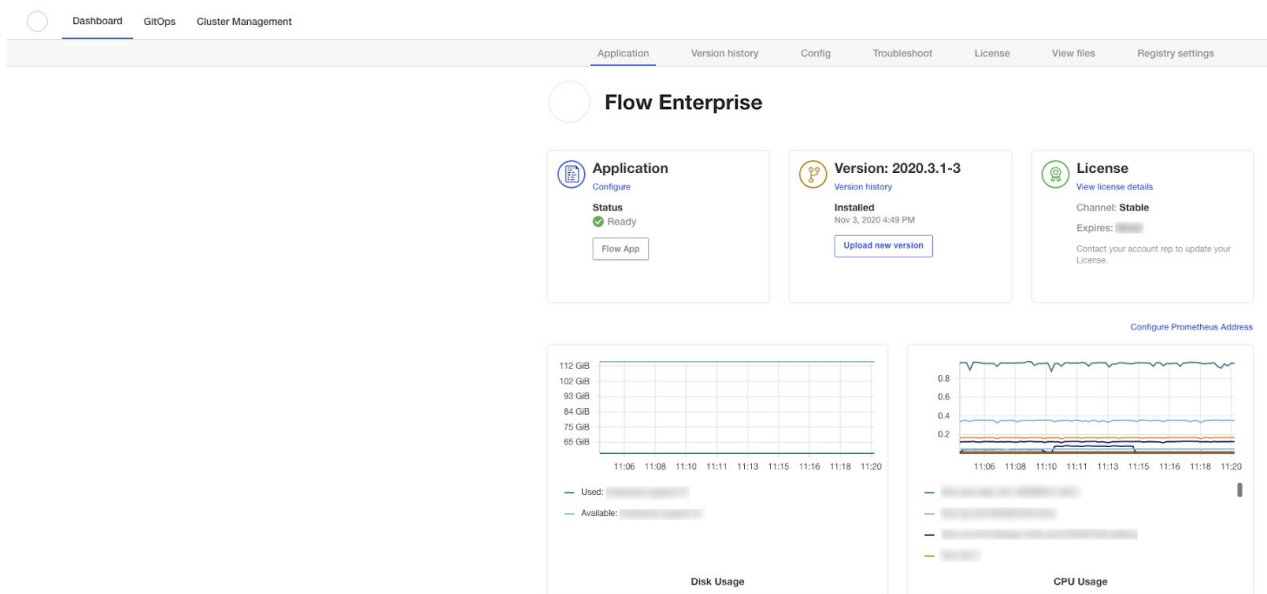
When you renew your license or extend your trial, you need to update your license.

Non-airgapped Installations

For customers that use the non-airgapped installation method, the Flow admin console will automatically look for license changes. No action is required on your part. However, if you need an immediate update, you can force the license sync.

First, open your Chrome browser to the Flow admin console by going to the same URL you use to access Flow, only with port 8800. This should look like `https://[Fully qualified domain name]:8800`. Then log in.

You'll see the admin console dashboard. Click on the **License** tab.



Click **Sync license** to update your license with new information.

License details

Expires: [blurred]
 Channel: [blurred]
 SALESFORCE_ACCOUNT_ID [blurred]
 SALESFORCE_GPINSTANCE_ID [blurred]
 SALESFORCE_OPPORTUNITY_ID [blurred]

[Sync license](#)

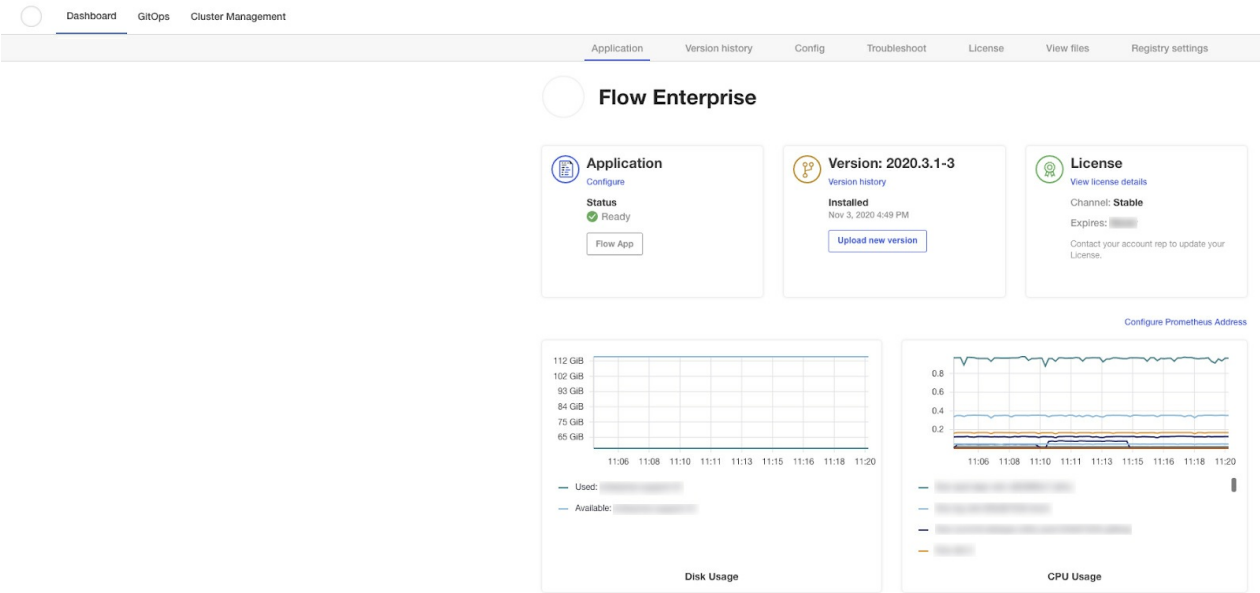
Tip: If your license's expiration date changed, your license updated.

Airgapped Installations

For customers that used the airgapped installation method, the license update process requires the extra step of uploading the license. Since the server cannot contact the licensing API, the license must be uploaded to the server manually.

You should receive the license file from Flow. This file will end with a ".yaml" extension. Download it to your computer.

Open your Chrome browser to the Flow admin console by going to the same UR you use to access Flow, only with port 8800. this should look like https://[Fully qualified domain name]:8800. Then log in.



You'll see the Flow admin console dashboard. Click on the **License** tab.

License details

Expires: [REDACTED]

Channel: **Stable**

SALESFORCE_OPPORTUNITY_ID [REDACTED]

SALESFORCE_ACCOUNT_ID [REDACTED]

SALESFORCE_GPINSTANCE_ID [REDACTED]

[Upload license](#)

Then click **Upload license**.

Navigate to the folder where you downloaded the license file and upload it to the system. Your license should update with the new information.

Tip: If your license's expiration date changed, your license updated.

If you need help, please email support@pluralsight.com for 24/7 assistance.