



# Tech Foundations

Tags: **Skills**

Tech Foundations provides learners with an understanding of what a technology is, how it's applied, why it matters, and how to use it.

In this article

[Introduction to Tech Foundations](#)

[Getting started for admin](#)

[Getting started for learners](#)

[Tech Foundations features](#)

[Troubleshooting](#)

|                  | Who can use this? |             |             |            |            |
|------------------|-------------------|-------------|-------------|------------|------------|
|                  | <u>Std</u>        | <u>Prem</u> | <u>Strt</u> | <u>Pro</u> | <u>Ent</u> |
| <u>Learners:</u> |                   |             |             |            | +          |
| <u>Managers:</u> |                   |             |             |            | +          |
| <u>Admins:</u>   |                   |             |             |            | +          |

+ Available as a [plan add-on](#)

## Introduction to Tech Foundations

**Tech Foundations** is a curation experience that includes a video course and assessment for twelve technology topics. Tech Foundations can give you the digital fluency to engage in key technical conversations.

[back to top](#)

## Getting started for admin

Tech Foundations is sold as a standalone license. You can purchase licenses to be used by themselves or to be used in conjunction with Skills licenses.

If you already have a Skills plan, reach out to your [Pluralsight contact](#) for more information about purchasing Tech Foundations licenses in addition to your Skills licenses. If you are new to Pluralsight and would like to set up a plan with Tech Foundations, please contact [Pluralsight Sales \(opens email form\)](#).

For more information about laying the groundwork for success, inviting your learners, and leveraging analytics, see the [Admin success center for Tech Foundations](#).

[back to top](#)

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## Getting started for learners

### Logging in

See [Accepting a team plan invite](#) to learn how to set up your account or use an existing Pluralsight account with Tech Foundations. If you've been assigned to a single-sign on (SSO) by your company, see [Logging in to Skills using SSO](#).

### Accessing Tech Foundations

1. Click **Home** on the navigation bar.
2. Click **View all topics** on the Tech Foundations widget.
3. Choose a topic from the Tech Foundations curation page.
4. Choose to watch the [topic video](#) or take the [assessment](#).

You can also choose from selected topics on the Tech Foundations widget on the home page. Once you've made a selection, continue on your learning journey.

[back to top](#)

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## Tech Foundations features

Each topic consists of two components: an optional topic video and an assessment. You can take the assessment before and/or after watching the topic video.

### Topic videos

The topic videos are made specifically for Tech Foundations and cover each topic in broad terms. Each topic video is between 30 and 60 minutes and is broken down into sections, allowing you to review specific areas of a topic.

Viewing the topic video is optional. If you feel confident in a topic, you can skip ahead and take the assessment. Go back to the video if you want to fill in knowledge gaps. You can take the assessment twice every 24 hours.

The video player has several features designed to help you customize your learning experience. Please see [Video player](#) for best practices, including language settings, captions, playback speed, and more. See [Using notes](#) to learn how to leverage notes to retain your newly-learned skills.

### Topic Assessments

Each 15-question assessment is scored as pass or fail. The number of correct answers required to pass varies by topic. You aren't timed while taking the assessment.

If you pass the assessment, choose your next topic and continue learning. You won't be able to take the

assessment again once you've passed it. Each time you pass a topic assessment, you'll receive one point towards your program progress.

If you didn't pass the assessment, you'll see topic concepts that you need to review. These concepts are linked to timestamped sections within the topic video, allowing you to refresh your knowledge and prepare for another assessment attempt. To protect Tech Foundations' question bank, you won't be able to see which questions you missed or the correct answers.

Each assessment allows you two attempts to pass it during a 24-hour period. If you have no remaining attempts, the assessment button will be disabled. The assessment button will show you how much time is remaining until you can attempt the assessment again. If you start an assessment and you're inactive from the assessment for more than 72 hours, you'll need to start over with a new attempt.

Admins within your organization will be able to see your assessment status (pass, fail, none) and video watch time, if you choose to watch any topic videos. See [Pluralsight and data protection](#) to learn how our privacy notice protects your data.

[back to top](#)

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## Troubleshooting

### Errors

If you experience an error, try the following:

- ▶ You see **You haven't been granted access for this content. Contact your administrator for access** on the Tech Foundations curation page.
- ▶ You can't see Tech Foundations on any of the Pluralsight apps.
- ▶ You've never played a video on Skills, and receive an error when trying to watch the course.
- ▶ Your program progress or assessment score are not updating.

### Advanced troubleshooting

If you're having trouble with Skills and haven't been able to resolve your issue, you can try some advanced troubleshooting using your browser's diagnostic tool and send the results to Support.

To run your browser's diagnostic tool:

1. Open our video player in your desktop browser, then open your browser's diagnostic tools (CMD-OPTION-S on Mac, or F12 on PC).
2. Go to the **Console** tab, then reload or refresh the page.

3. Take a screenshot of any errors that show up under the **Console** tab.
4. Navigate to the **Network** tab, refresh again to get the **Network** tab to populate, and take another screenshot.

Please contact [Pluralsight Support \(opens email form\)](#) with those screenshots and the details of your problem so we can look into this further for you.

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If you need help, please contact [Pluralsight Support](#).