

## Rate limits for integrations

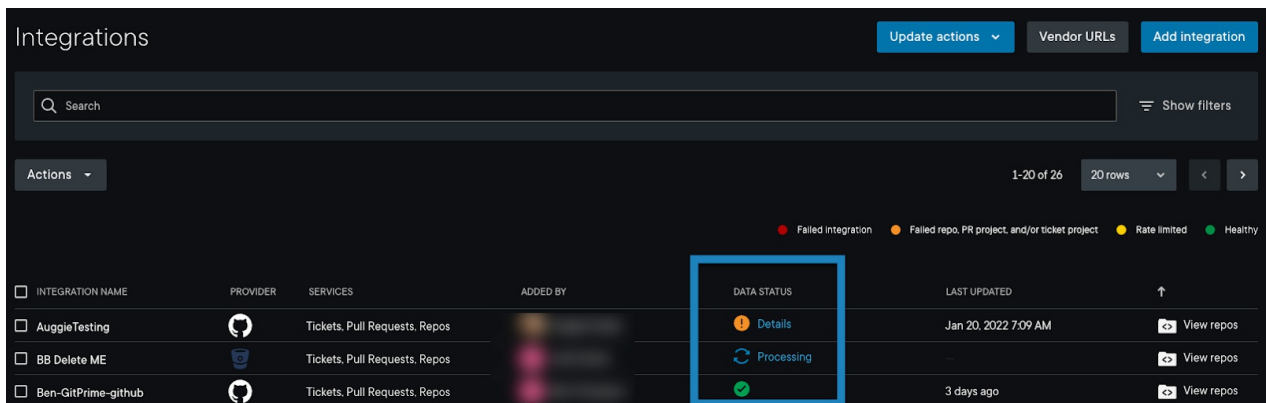
On the integrations page under settings, the **Data status** column shows the overall health of an integration's connection between Flow and the git or ticket vendor. Flow report data is pulled from integrations. Data statuses let you know if this data is updated.

Who can use this?

Core   Plus  
✓   ✓

## Integration data status

The **Data status** column provides the current health of an integration and provides insight into potential errors. Click the link next to the error icon to learn more.



INTEGRATION NAME	PROVIDER	SERVICES	ADDED BY	DATA STATUS	LAST UPDATED	
<input type="checkbox"/> AuggieTesting		Tickets, Pull Requests, Repos		Details	Jan 20, 2022 7:09 AM	View repos
<input type="checkbox"/> BB Delete ME		Tickets, Pull Requests, Repos		Processing		View repos
<input type="checkbox"/> Ben-GitPrime-github		Tickets, Pull Requests, Repos			3 days ago	View repos

There are four possible data statuses on the Integrations page:

**Processing** occurs during the initial ingestion of data from an integration into Flow. Once processing is complete, one of the below statuses is assigned.

**Healthy** means the integration is connected. The repo, PR, and ticket data are being pulled into Flow as new data is detected.

**Failed integration** means Flow is unable to connect to a git or ticket host. Flow may not be able to connect due to authentication failure, invalid SSL certificate, unreachable network, or DNS failure.

**Failed repo, PR project, and/or ticket project** means there is an error with a specific repo, PR project, and/or ticket project, and not with the integration.

**Rate limited** means some repos, PR projects, or ticket projects within this integration may be rate limited. The account connected to the integration has reached the allotted number of API calls set by the git or ticket host. Rate limits are temporary. Flow will continue to process the projects once the host resets the number of API calls. Note: Larger projects are more likely to experience rate limits.

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If you need help, please email [support@pluralsight.com](mailto:support@pluralsight.com) for 24/7 assistance.