



Flow release: September 9, 2022

Tags: **Flow**

Features and major changes

- We updated the Tickets, Ticket Comments, and Ticket Events API endpoints to improve system performance.
 - Responses in these endpoints from before and after this release will not be the same for fields including:
 - Tickets
 - `id`
 - `state`
 - `assignees`
 - `comments`
 - Ticket Comments
 - `id`
 - `ticket_id`
 - Ticket Events
 - `id`
 - `ticket_id`
 - `to_state`
 - The possible responses for `to_state` in the Ticket Events endpoint are now more robust and include additional ticket states provided by the vendor, such as: open, closed, in progress, and resolved.
 - In the Ticket Events endpoint there is a new `event_type` response which includes event types like:
 - Assigned
 - Attachment Added
 - Attachment Removed
 - Closed
 - Comment Added
 - Comment Removed
 - Comment Updated

- Created
- Description Edited
- Due Date Updated
- Labeled
- Parent Changed
- Referenced By Commit
- Reopened
- Sprint Added
- Sprint Removed
- Sprint Transition
- State Transition
- Story Points
- Time Estimate Updated
- Time Original Estimate Updated
- Time Spent Updated
- Title Edited
- Type Modified
- Unassigned
- Unlabeled

If you need help, please email support@pluralsight.com for 24/7 assistance.