Features and major changes

- We updated the Tickets, Ticket Comments, and Ticket Events API endpoints to improve system performance.

  - Responses in these endpoints from before and after this release will not be the same for fields including:

    - Tickets
      - id
      - state
      - assignees
      - comments
    - Ticket Comments
      - id
      - ticket_id
    - Ticket Events
      - id
      - ticket_id
      - to_state

- The possible responses for to_state in the Ticket Events endpoint are now more robust and include additional ticket states provided by the vendor, such as: open, closed, in progress, and resolved.

- In the Ticket Events endpoint there is a new event_type response which includes event types like:

  - Assigned
  - Attachment Added
  - Attachment Removed
  - Closed
  - Comment Added
  - Comment Removed
  - Comment Updated
- Created
- Description Edited
- Due Date Updated
- Labeled
- Parent Changed
- Referenced By Commit
- Reopened
- Sprint Added
- Sprint Removed
- Sprint Transition
- State Transition
- Story Points
- Time Estimate Updated
- Time Original Estimate Updated
- Time Spent Updated
- Title Edited
- Type Modified
- Unassigned
- Unlabeled

If you need help, please email support@pluralsight.com for 24/7 assistance.