



Common questions: Data Protection Addendum

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In July 2022, Pluralsight updated the [Data Protection Addendum \(opens in new tab\)](#) to incorporate revised regulations surrounding data protection. Please see the following for answers to common questions regarding the revised DPA.

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Why has Pluralsight updated the DPA?

Regulations surrounding data protection in the EU/UK region have been updated including revisions to the Standard Contractual Clauses (SCCs). As a result, Pluralsight is obligated to update the Data Protection Addendum (DPA) to incorporate the revisions. Additionally, the revised DPA ensures that Pluralsight remains open and transparent with our customers about how their data is being processed in conjunction with Pluralsight's continued growth and additions to our product offerings.

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Why do I need to sign the revised DPA?

Pluralsight is legally obligated to provide customers with the revised DPA, which reflects recent changes to data protection regulations and SCCs. The revised DPA also ensures that you continue to have the best possible experience on Pluralsight's platforms and that you are able to take advantage of the upgraded experiences and tools Pluralsight releases as we continue our path of growth and expansion.

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What do I do if I have questions about the revised DPA?

If you have questions or concerns, please contact your Customer Success Manager or Account Executive.

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What if my company has already signed a DPA?

If you believe that your company has already signed the updated DPA, please contact your Customer Success Manager or Account Executive so that we can ensure that you are removed from any follow-up communications.

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What if my company wants to use its own DPA?

Pluralsight serves as a service provider and data processor for thousands of customers. Our DPA is drafted with our products and services in mind, and includes the specific controls, processes, and policies that Pluralsight has in place for all of our customers. It is operationally impractical for us to negotiate customer DPAs and the security measures on a customer by customer basis. It is critical for us to maintain consistency across our customer base with respect to the processes and procedures agreed upon in DPAs.

If you need help, please email support@pluralsight.com for 24/7 assistance.