



Community forums

Tags: [ACG](#)

While the [Help Center](#) is your go-to place for questions about using and managing the A Cloud Guru platform, ACG's [Community forums \(opens in new tab\)](#) are your best resource for guidance on cloud topics and questions about course content that arise throughout your cloud learning journey.

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About community forums

Community forums are a public space for learners to ask and receive answers to their cloud questions from fellow learners, forum moderators, and course authors. Discussion rooms can be based around specific topics and tools, or correspond to specific courses within ACG.

Anyone can view community forums, but you must have an ACG account to ask and answer questions. While you do need an account, you don't need a paid subscription to participate in forums.

Community forums are hosted on the ACG platform. To get started:

1. Log in to ACG.
2. Click **Forums** at the top of your dashboard.

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Asking a question

If you have a question, chances are someone has already asked it, or someone else will benefit from an answer. On the [forums main page \(opens in new tab\)](#), use the **Quick Search** bar to see if someone has answered your question already.

Let's talk Cloud

Our forums are a hive of activity, full of engineers helping each other learn Cloud and prepare for exams.

Popular course related rooms



AWS Certified Solutions Architect - Associate (SAA-C03)
AWS Certified Solutions Architect - Associate (SAA-C03)

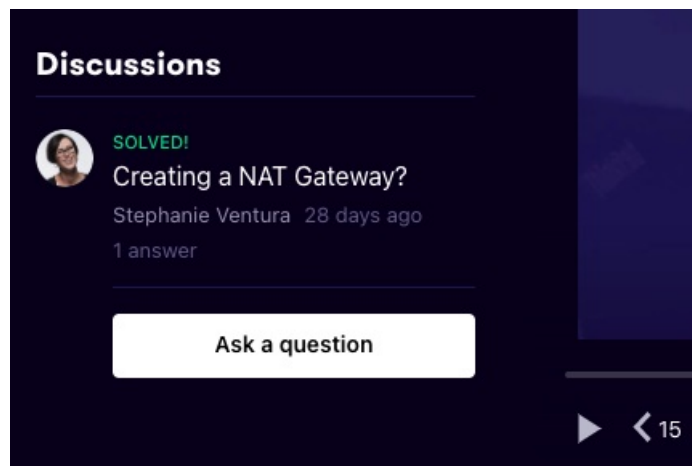
If you can't find an answer to your question, ask it yourself. Here's how:

1. On the [forums main page \(opens in new tab\)](#), click **More Rooms**.
2. Use the search bar to find the discussion room that best matches your question.
3. Click **Ask The Community** beneath the search bar to the right of the page.
4. Start typing your question.
 - a. If someone's already asked a similar question, a link to that question will appear below the search bar. Click it to view the discussion.
 - b. If a similar question hasn't been asked, click **Ask The Community**.
5. Fill out the form that appears with the following information:
 - a. **Title:** Keep this to 5–10 words and relevant to what you're trying to understand.
 - b. **Question:** Share any information that will help others help you, including the course title, lesson URL, intent of the script (with a short sample, if possible), and troubleshooting steps you've already tried.
 - c. **Topics:** Add 3–4 keywords to help group your question with related questions and increase the chance that someone with relevant knowledge will find it and help you.
6. Click **Post Question**.

Important: If you post a question on community forums, your name and a link to your profile will be publicly displayed.

Asking a question from within a course

You can also access questions and discussion rooms from within an ACG course. Any questions asked about a lesson will appear in the **Discussions** section of the left sidebar in the course player.



Click a question title to view that question in community forums, or click **Ask a question** to go to the discussion room that corresponds to the course and post your question.

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Tips for success

- Do not ask for or post any personal or account information. This is a public forum and all issues involving personally identifiable information should go through the [Support Form \(opens request form\)](#).
- Stay on topic and stick to facts.
- If someone answers your question with the information you're looking for, mark their answer as accepted, and your question will show as solved. You can also upvote helpful questions and answers, and downvote any contributions you find unconstructive.
- Ask one question per post. If you ask multiple questions, people will normally only answer one and forget to go back and answer the others.
- Do not post exam or test questions and ask others to solve it for you. If you want to discuss a confusing aspect of a question, share your answer and why you think it's right, wrong, or confusing. Questions dumped in the forum without some discussion will be deleted by moderators.
- Help out your fellow learners by contributing your knowledge whenever you can.
- Make your post clear and easy to read. Community forums support most forms of Markdown (MD) formatting, so if you're including code or log snippets in your question, use the correct formatting. See [Testing using Markdown MD notation in ACG forum posts \(opens in new tab\)](#) for guidance.
- Finally, remember that there is a professional standard of conduct expected. Be courteous and professional, and you'll find that others will be more than happy to help.

Due to the volume of posts on forums, moderators and authors won't see every question. If three business days have passed without a helpful response, please submit your question URL and a polite message to our [Support Form \(opens request form\)](#) and someone will provide what advice they can.

If you need help, please contact [Pluralsight Support](#).