



Refund policy

Tags: **ACG**

We'd sure love for you to stay, but we understand that A Cloud Guru may not be the right resource for everyone.

Monthly and annual memberships

You can [change your ACG membership](#) or [downgrade to free](#) at any time during your subscription.

If you downgrade your membership during your free trial, you won't be billed for the cost of the membership. If you downgrade your membership outside of the free trial period, you'll still have access to your current content until your subscription end date.

Because you can downgrade to free tier at any time, we don't provide refunds on any fees or charges for memberships, including partially used periods and bank/merchant fees. Be sure to change or downgrade to free as soon as possible to stop any recurring charges.

After downgrading, check your Membership Settings to ensure that your changes were successful.

1. Click **your avatar** in the top right corner.
2. Click **Account Settings** in the dropdown menu.
3. Click **Membership** in the left navigation panel to display your membership status.

Membership Settings

Your Plan Member since August 2020

You have scheduled a downgrade to the Free plan. Access to features in your current plan will end on August 16, 2020. [Undo downgrade](#)

Personal Plus Trial Change Plan

No next billing date for this plan.

[Learn more about plans](#)

Note: Citizens of the European Union are entitled to a full refund during the first 14 days after the membership begins.

If you need help, please email [Pluralsight Support \(opens email form\)](#) for 24/7 assistance.