Permanently deleting an ACG account

If you subscribed to an ACG plan through Apple or Google on your device, you must first cancel your subscription via your Apple ID or Google Play account before permanently deleting your account with ACG. If you don’t, you’ll continue to be charged for your subscription and will need to contact Apple or Google support to cancel.

**Note:** This step applies only to those who originally subscribed to ACG through Apple or Google Play on the ACG app. Those who subscribed through ACG, but use an app to access services, can skip this step and follow the steps listed at [Deleting your personal data](#).

### Canceling a subscription purchased through Apple

On your Apple/iOS device:

1. Open the Settings app.
2. Tap your name.
3. Tap **Subscriptions**.
4. Tap **A Cloud Guru subscription**.
5. Tap **Cancel Subscription**.

### Canceling a subscription purchased through Google Play

On your Android device:

1. Open the Google Play Store.
2. Tap your profile icon in the upper-right corner.
3. Tap **Payments & subscriptions** in the menu.
4. Tap **Subscriptions**.
5. Tap the ACG subscription.

**Note:** If you want to delete your account after taking the steps above, see [Deleting your personal data](#).
If you need help, please contact Pluralsight Support.