



## Skills assessment FAQ for admins

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Tags: **ACC**

### What if scores are lower than expected?

Because the Skills Assessment tests a wide range of skill sets, it is likely that employees will score higher in some areas than others. If a learner scores lower than their self-assessment, this is common and doesn't mean the learner isn't skilled.

Most learners are able to catch up and move quickly through their first set of courses.

### What are groups and how can I use them when inviting participants?

Placing learners into groups gives you more granular view of your team's results. Learn more about creating groups in the [inviting participants to groups](#) article.

### Why can't I see individual results?

There are two primary reasons why you can't see individual results:

1. In some countries, displaying individual results is considered a breach of privacy for the learner.
2. Displaying individual results could deter learners from wanting to participate in the Skills Assessment as they might be concerned that the results will be used against them.

We encourage collaborating with your team to determine learning recommendations and next steps.

### What if a learner missed their deadline to take the Skills Assessment?

You can resend invites to those who missed the deadline. Be sure to link them to the same group so you can see their results along with the rest of their team.

If you're a learner who would like help understanding skills assessments, check out the [Skills Assessments FAQ for learners](#) article.

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If you need help, please contact [Pluralsight Support](#).