



How do I cancel my ACG membership?

Tags: **ACG**

You can cancel your membership at any time by "downgrading to a free plan".

Important: Downgrading to free is not the same as a free trial. A free trial provides full access to ACG content for 7 days whereas downgrading to free restricts access.

How do I downgrade to free?

1. To downgrade your membership plan, click your avatar in the top right corner of the screen. Then, click **Account Settings** from the dropdown list.
2. Click the Membership tab on the left.
3. Click **Change Plan**.

Your Plan

Current Plan
Personal Basic



Billing Cycle
\$35* billed monthly.
Next billing date April 23, 2023.
* Taxes may apply.

4. Click **Downgrade to Free Plan**. Your downgrade will be scheduled and take effect at the end of your subscription.

Current Plan Details

Plan	Price
Personal Basic	\$35.00

Billing Cycle
Monthly

Next Billing Date
April 23rd, 2023



Will I be notified of the downgrade?

If you schedule a downgrade, you'll see this listed in your Membership Settings. Changed your mind? Between the time you downgrade and the actual renewal date, you can undo the downgrade and revert back to Personal Basic or Personal Plus. To do this, open your Membership Settings and click **Undo Downgrade**.

Membership Settings

Your Plan

You have scheduled a downgrade to the Free plan. Access to features in your current plan will end on November 25, 2022. Please note, you cannot change to another plan while a downgrade is scheduled. [Undo downgrade](#)

Current Plan
Personal Plus

Change Plan

Important: Users who have a scheduled downgrade will be unable to access the **Change Plan** button. You'll need to remove your downgrade/changes before making new changes.

Downgrading during the 7-day free trial

Memberships are automatically activated at the end of the free trial period if they are not downgraded. Downgrades during the trial period take effect at the end of the 7-day free trial period.

Downgrading after the 7-day free trial

If you downgrade your membership after the 7-day free trial, you'll retain access to the features associated with your plan until the date of your next renewal. At your next renewal, the subscription will expire and be downgraded to free.

Changed your mind about downgrading? You can always [change your membership plan](#) instead.

If you need help, please contact [Pluralsight Support](#).