



Contacting ACG support

Tags: **ACG**

We understand that things don't always go as planned. That's why our A Cloud Guru support team is here to help get your experience back on track.

When you need assistance or help for issues that can't be resolved with our [knowledge base](#) or our [discussion forums \(opens in new tab\)](#), you can count on our support agents. They provide assistance via tickets/emails as this is the most efficient way to have your issue resolved. It allows you to send over screen shots/videos if need be and implement options on your own time that's convenient.

To get help from our Support team, [submit a request](#). Our team will respond promptly within [business hours](#).

Can't find what you're looking for?

[Submit a Request](#)

[Check your Existing Requests](#)

Though we work to resolve issues as quickly as possible, choosing the appropriate ticket category ("subject") and subcategory ("how can we help you") will help our team solve your issue faster.

Submit a request

Your email address *

Subject *

How can we help you? *

Description *

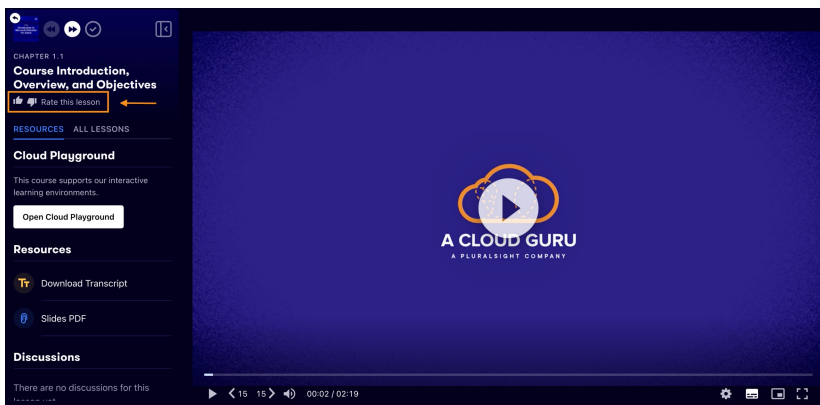
Please enter the details of your request. A member of our support staff will respond as soon as possible.

Attachments

Add file or drop files here

Submit

If you're looking to request any updates to courses, or to offer feedback in general, you can also do so by clicking the thumbs up or thumbs down icons on the upper left-hand corner of the lesson player.



Platform issues are rarely fun, but our [support team \(opens request form\)](#) hopes to give you the best experience possible when you do need to reach out.

If you need help, please email [Pluralsight Support \(opens email form\)](#) for 24/7 assistance.