



DORA metrics

Get started with DORA

Before using the DORA metrics, you must:

1. Set up git tags in your git hosts and decide how to categorize and collect incidents in your ticket vendor.
2. Configure deployments and incidents for your organization in Flow so the metrics are calculated correctly.

Deployment configuration

Choose which git tags Flow uses to track deployments.

Incident configuration

Choose which Jira tickets count as incidents in Flow.

Learn more about the four DORA metrics

- [Deployment frequency](#)
- [Lead time for changes](#)
- [Time to restore service](#)
- [Change failure rate](#)

Deployment configuration is needed for all four DORA metrics. Incident configuration is required for Change failure rate and Time to restore service, and is only available for Jira integrations.

Once deployments and incidents are correctly configured, view DORA metrics on [Reports home](#), [Team health insights](#), [Retrospective](#), and [Deployment log](#).

If you need help, please contact [Pluralsight Support](#).